



Form for Customer Satisfaction Index
(C. Employee/Officer
Feedback form)

Form No.
BEML/VIG/QM/F12

SN	Factor	Weigh- tage (W)	Rating (R) <i>[Please indicate tick mark (✓)]</i>					Score (W x R)
			5 Excellent	4 Very Good	3 Good	2 Ave- rage	1 Poor	
1	Your participation in vigilance dept organised training/sensitisation programmes	5						
2	Your understanding of the content of training material	5						
3	Relevance to the content of training /sensitization to your job requirement	10						
4	Trainer's knowledge of the subject	10						
5	Effectiveness of Vigilance Awareness Programmes in BEML	10						
6	Overall effectiveness of vigilance functions in BEML in capacity building & activities of preventive Vigilance	10						

Remarks, if any:

Name: _____

Badge no.: _____

Date: